

**PURPOSE**

We boldly lead our Scheme to ensure participants have access to services and supports that really matter to them

**VISION**

The right support at the right time making a difference to people's lives



We will respect, protect and promote human rights in our decision-making and actions

Opportunities	Risks
<div>1. Creating an agile and dynamic Agency culture which responds to leading changes in our Scheme.</div> <div>2. Improved collaboration and co-design with stakeholders, researchers and Scheme partners to deliver better experiences and reduce the effects of road trauma.</div> <div>3. Leveraging emerging innovations for enhanced participant understanding and service provision.</div>	<div>1. Failure of the Scheme to respond to economic pressures, unethical practices and other external shocks.</div> <div>2. Understanding the necessary and reasonable priorities of diverse stakeholders.</div> <div>3. Failure to keep pace with changing participant expectations and experiences.</div>

The agency supports the Government's objectives for the community:

Good jobs: Good, secure jobs in our traditional and emerging industries

Investing in skills

Better services: Deliver even better services right across Queensland

Backing our frontline services

Great lifestyle: Protect and enhance our Queensland lifestyle as we grow

Keeping Queenslanders safe

Honouring and embracing our rich and ancient cultural history